

BENEFITS: Challenging Unfair Decisions

I've been refused a benefit



I don't agree with a decision that has been made about my benefits



Is there anything we can do about it?

YES!

You have the right to ask for a reconsideration and/or appeal of most decisions made by the DWP or HMRC within one month of the date on the letter or email telling you about the decision.



Check your decision notice as it will tell you your rights



This deadline can be extended in certain circumstances. However, if you are thinking about asking for a late reconsideration, you should seek specialist advice.

To challenge a decision you don't agree with, you first need to ask for it to be looked at again. For most benefits, this is called a mandatory reconsideration (MR).



When you ask for a reconsideration, a different decision maker will look at your claim and decide if the original decision was correct.

For most benefits, you will not be able to appeal against the decision until you know the outcome of the reconsideration

BENEFITS

For most benefits, if you are still not happy with the decision after the reconsideration, you can ask for an appeal to an independent tribunal

You have to appeal within one month of the date on the Reconsideration Notice.

You can do this online or download and print the form from the www.gov.uk website. [Click here.](#)

As with a reconsideration, this deadline can be extended in certain circumstances but you should seek specialist advice if you are thinking about asking for a late appeal.

OR

Also, be aware that Housing Benefit and Council Tax Reduction have different rules to other benefits. Seek specialist advice if you disagree with a decision made by North Lanarkshire Council.

The appeals process is complex and we recommend that you seek specialist advice in most circumstances.



WANT TO ASK FOR A RECONSIDERATION OR APPEAL? THE NORTH LANARKSHIRE TRIBUNAL UNIT IS HERE TO HELP!

So get in touch with us now for free, confidential advice



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